

Zendesk - Version 5.28.5

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Patch Released for Zendesk on September 24th, 2025

In this patch release, we've resolved the following issues:

Bug fixes

- XLT-7213 – Fixed missing error messages visibility on the Error screen;
- XLT-7209 – Resolved problem with attachments incorrectly bundled into a single Zendesk comment;
- XLT-7261 – Restricted comments (Admin-only) now properly sync as internal/private on Product; [About Us](#) [Zendesk](#);
- XLT-7241 – New attachments on existing comments now create comments with matching [Release History](#) [Glossary](#) [API Reference](#) [Visibility](#) [Security](#) [Pricing and Licensing](#) [Resources](#) [Subscribe for a weekly Exalate hack](#) [Academy](#) [Blog](#) [YouTube Channel](#) [Ebooks](#) [Still need help?](#) [Join our Community](#) [Visit our Service Desk](#) [Find a Partner](#)

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