

Freshdesk - Version 5.25.1

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Released for Freshdesk on June 12th, 2025

This release introduces a new integration between Exalate's Core system and SyncRoom - a new way to manage cross-company integrations from a single, unified console.

Learn more about SyncRoom and how it enhances your Exalate experience [here](#).

Additionally, we've implemented several improvements:

Improvements

- NCI-190 - Ability to use (nodeHelper.getAgentByEmail) method within the Script connection;
- [NCI-203](#) - Support of Inline images feature within the Description and Notes fields;
- [About Us](#) [Release History](#) - Enhanced Registration page;
- [SYN-3](#) - Added node administrator approval flow;
- [Glossary](#) [API Reference](#) [Security](#) - Implemented initial onboarding support for SyncRoom.

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