

Freshdesk - Version 5.29.2

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Released for Freshdesk on October 29th, 2025

In this release, we've implemented the following improvements:

Bug fixes

- NCI-695 - Tracker URL is not found error message appears during the Sync from Remote side.

Improvements

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- [XLT-7319](#) - Add promotional modal for SyncRoom in Exalate Console UI;
- [XLT-7128](#) - Add UTM to the links in More Integrations tab;
- [XLT-4456](#) [?] Pending connection invitations now have a 2-day validity period.