

# Main Features

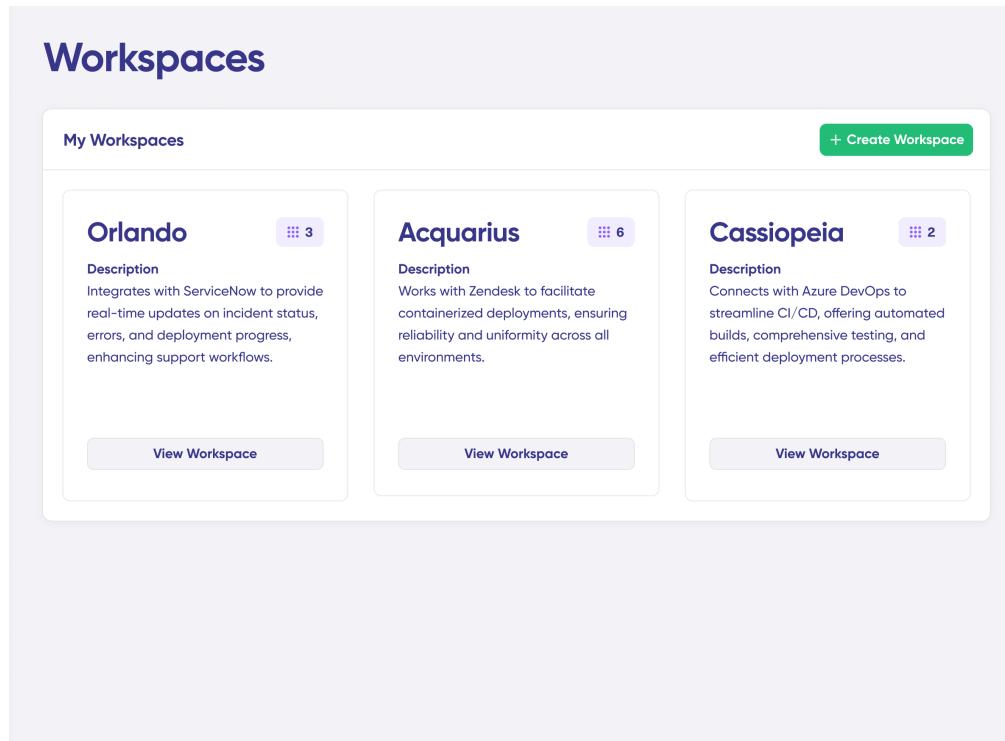
Last Modified on 01/15/2026 9:26 am EST

Formerly SyncRoom - now part of the Exalate Console Early Access.

Exalate Console provides a range of features to help streamline connection and node management:

## Create Workspaces

You can create one or more workspaces to organize and manage your Exalate nodes and connections efficiently. The same nodes can belong to multiple workspaces, but connections are restricted within a single workspace. A connection cannot exist in more than one workspace.



Workspaces

My Workspaces

**Orlando** 3

Description: Integrates with ServiceNow to provide real-time updates on incident status, errors, and deployment progress, enhancing support workflows.

**Acquarius** 6

Description: Works with Zendesk to facilitate containerized deployments, ensuring reliability and uniformity across all environments.

**Cassiopeia** 2

Description: Connects with Azure DevOps to streamline CI/CD, offering automated builds, comprehensive testing, and efficient deployment processes.

+ Create Workspace

John Doe

System Admin

Logout

## Import & Manage Connections

You can choose which connections to manage within your workspace. It is also possible to temporarily unmanage a connection in the new Exalate Console, returning its management to Exalate without removing it from the workspace. Similarly, you can regain management of the connection in the new Exalate console when needed.

Workspaces / Orlando

## Orlando

Integrates with ServiceNow to provide real-time updates on incident status, errors, and deployment progress, enhancing support workflows.

Connections Systems Troubleshooting

Connections in Orlando + Add Connections

No Connections Yet

Start by creating new connections or importing existing ones.

+ Add Connections

John Doe  
System Admin

Logout

Workspace visual

## Streamlined Connection Creation

Create connections between systems without manual node installation or accessing each system individually. A smooth, guided wizard experience connects two systems in minutes.

Create New Connection

System A System B Details Overview Progress

System Name \*

Support Team

System URL \*

https://my-system.servicenow.com

ServiceNow instance detected

System Authentication \*

Set up authentication for this ServiceNow system.

Username \*

john-dough

Password \*

• • • • •

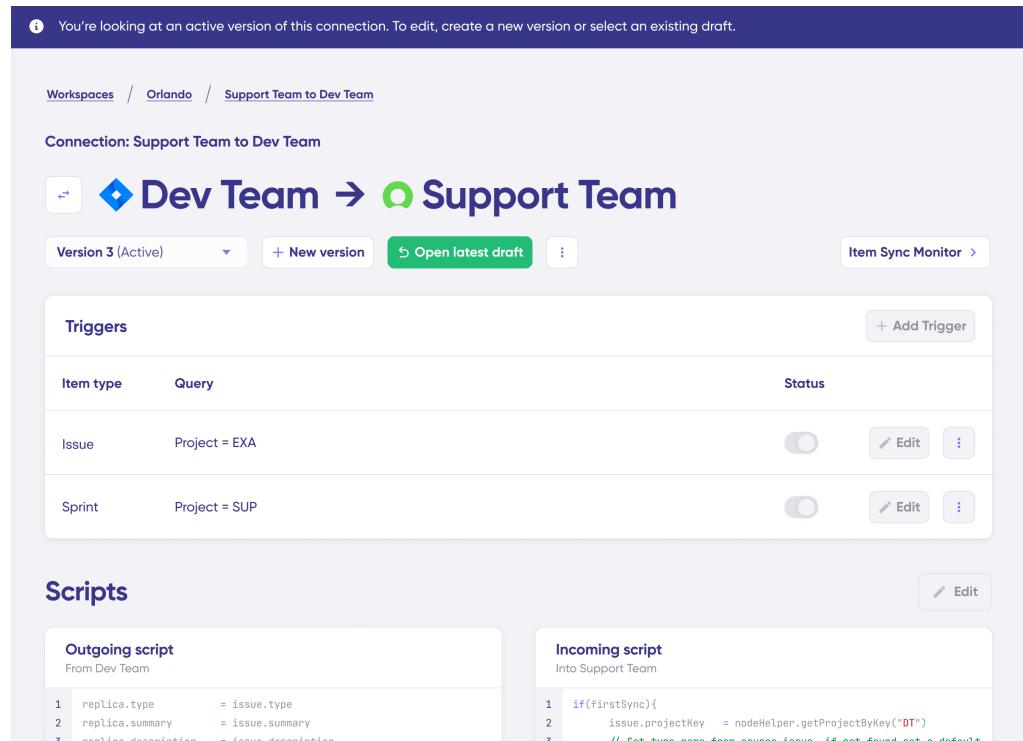
Check authentication

Cancel Next

## Configure Scripts and Triggers with Versioning

You can create multiple configuration version drafts and publish a version from this Exalate Console. Each version consists of two scripts—an outgoing script from the source side and an

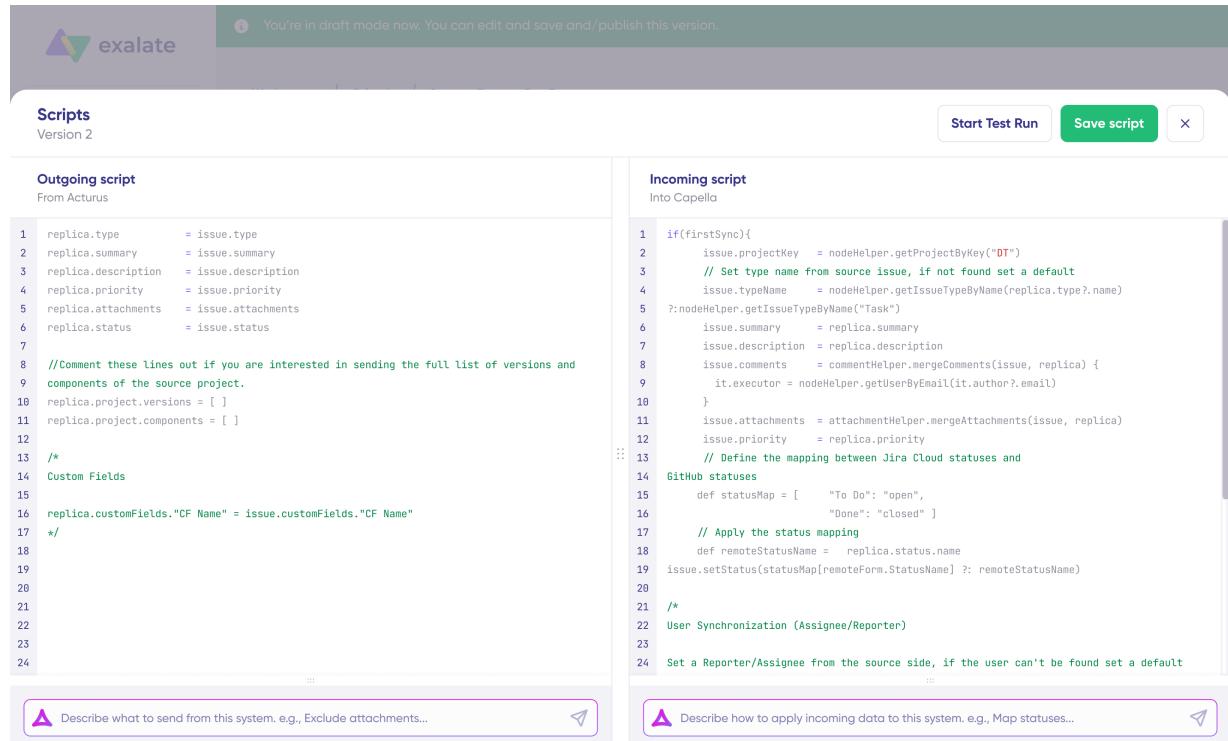
incoming script for the destination side—along with a trigger. It is also possible to switch the data flow direction and create another version to manage the backflow separately.



The screenshot shows the exalate interface for managing a connection between the Dev Team and the Support Team. The connection is currently active, as indicated by the 'Version 3 (Active)' dropdown. The interface includes a 'Triggers' section and a 'Scripts' section. In the 'Triggers' section, there are two entries: 'Issue' (Project = EXA) and 'Sprint' (Project = SUP). In the 'Scripts' section, the 'Outgoing script' (From Dev Team) and the 'Incoming script' (Into Support Team) are displayed side-by-side for comparison. The outgoing script copies issue type, summary, and description. The incoming script handles first sync, sets project key, and merges comments and attachments.

## Side-by-Side Script View

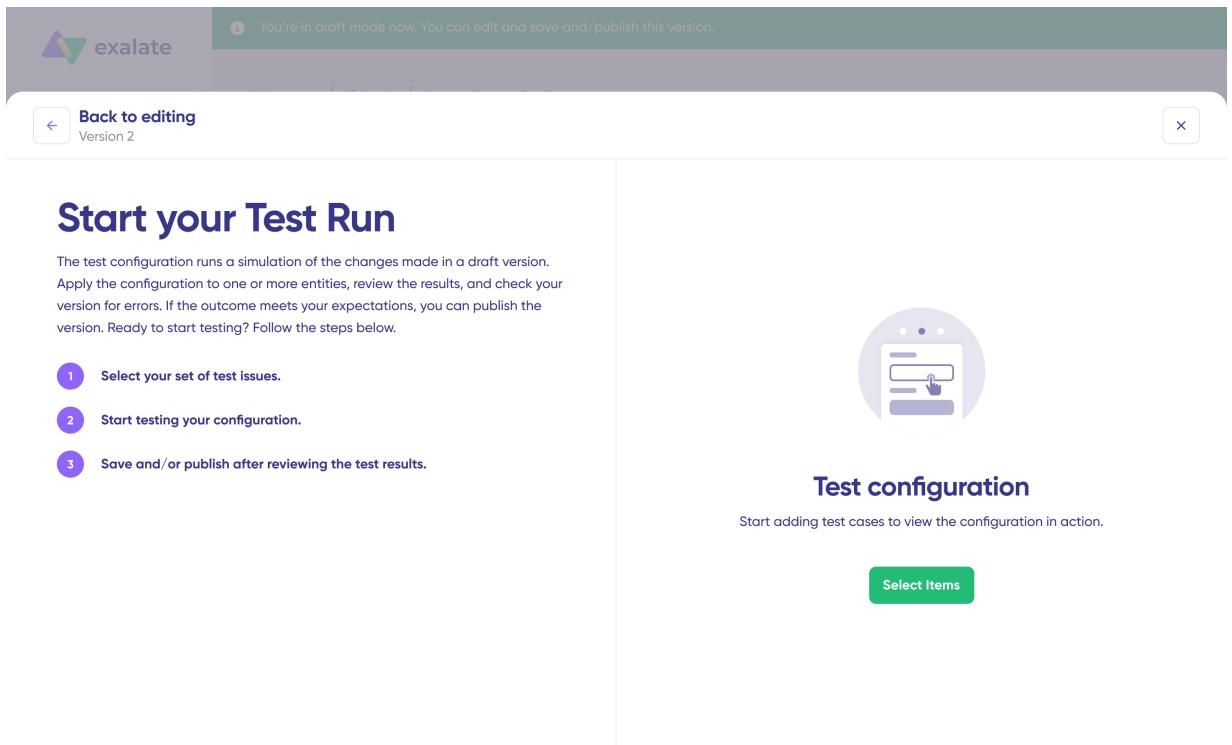
The outgoing script from the source side and the incoming script for the destination side are displayed side by side, making it easier to create, compare, and manage configurations.



The screenshot shows the exalate interface with the 'Scripts' tab selected. The 'Outgoing script' (From Acturus) and the 'Incoming script' (Into Capella) are shown side-by-side. The outgoing script copies issue type, summary, and description. The incoming script handles first sync, sets project key, and merges comments and attachments. The interface includes a 'Start Test Run' button and a 'Save script' button.

## Test Run Your Configuration

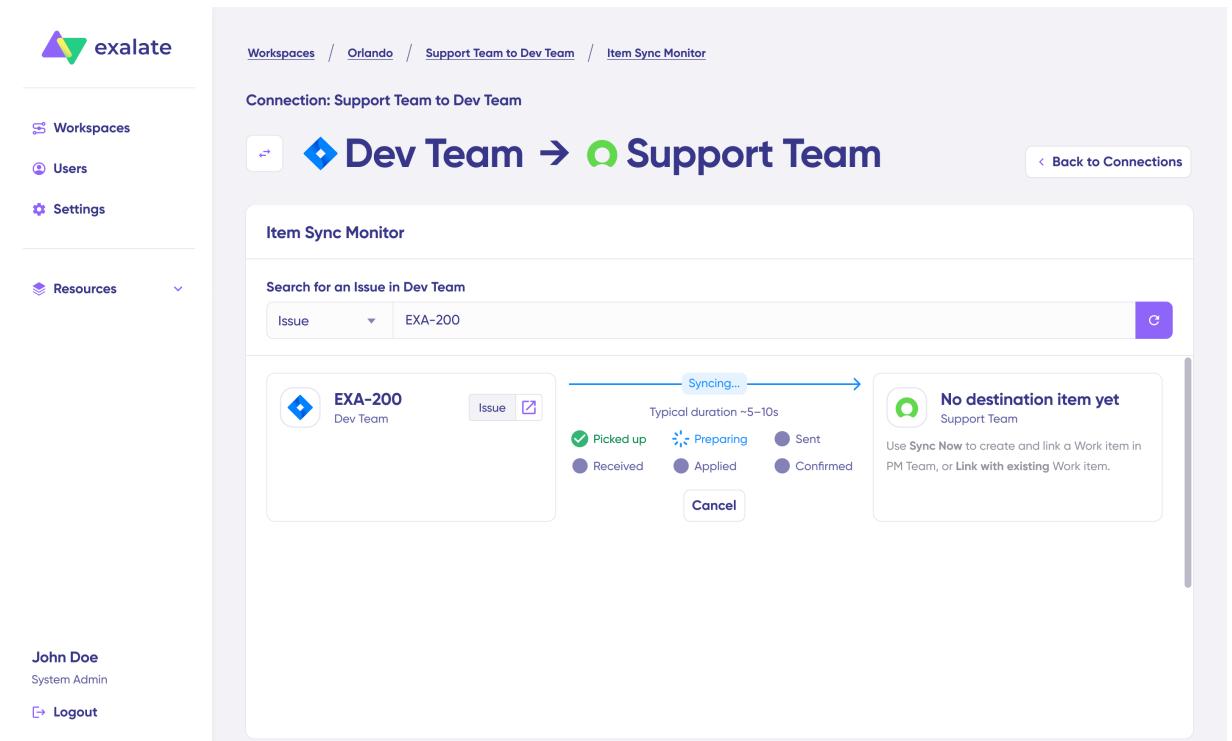
You can TestRun your scripts without creating an entity on the other side and compare the replica before making changes in production.



The screenshot shows the 'Test Run' section of the exalate interface. At the top, a message says 'You're in draft mode now. You can edit and save and/publish this version.' Below this, a 'Back to editing' button and a 'Version 2' link are visible. The main heading is 'Start your Test Run'. A sub-section explains: 'The test configuration runs a simulation of the changes made in a draft version. Apply the configuration to one or more entities, review the results, and check your version for errors. If the outcome meets your expectations, you can publish the version. Ready to start testing? Follow the steps below.' Three steps are listed: 1. Select your set of test issues, 2. Start testing your configuration, and 3. Save and/or publish after reviewing the test results. To the right is a circular icon with a clipboard and a hand cursor. Below it is a section titled 'Test configuration' with the sub-instruction 'Start adding test cases to view the configuration in action.' and a 'Select Items' button.

## Monitor Sync Status and synchronize manually

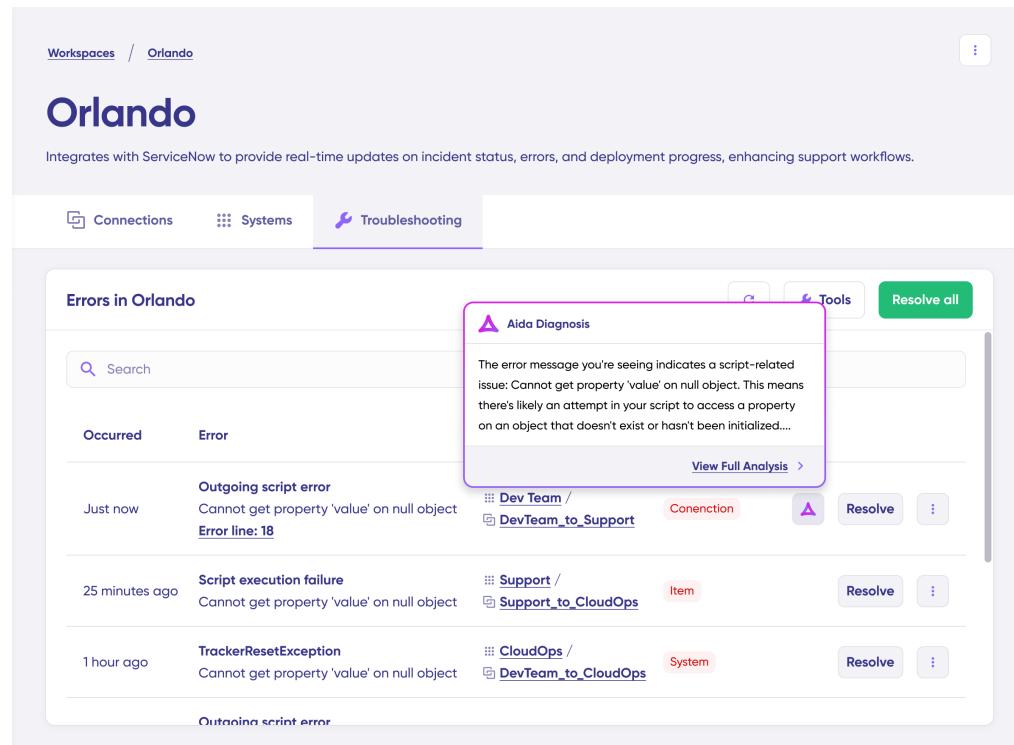
Check item sync status, Syncronize or Connect entities manually through the Item Sync Monitor.



The screenshot shows the 'Item Sync Monitor' interface. The top navigation bar includes 'Workspaces' (Orlando), 'Support Team to Dev Team', and 'Item Sync Monitor'. Below this, a connection status 'Connection: Support Team to Dev Team' is shown with a blue diamond icon pointing to a green circle icon. The main area is titled 'Item Sync Monitor' and features a search bar 'Search for an Issue in Dev Team' with 'Issue' selected and 'EXA-200' typed in. A table shows a sync process between 'EXA-200' (Dev Team) and 'No destination item yet' (Support Team). The status is 'Syncing...' with a typical duration of ~5-10s. A legend indicates: Picked up (green checkmark), Preparing (blue gear), Sent (blue circle), Received (purple circle), Applied (purple circle), and Confirmed (purple circle). A 'Cancel' button is at the bottom right. The bottom left shows a user profile for 'John Doe' (System Admin) and a 'Logout' button. The bottom right has a note: 'Use Sync Now to create and link a Work item in PM Team, or Link with existing Work item.'

## AI-Powered Scripting and Troubleshooting

Get intelligent help writing sync scripts and resolving errors with AIDA, your AI assistant built into a new Exalate Console.



The screenshot shows the Exalate interface for the 'Orlando' workspace. The left sidebar includes 'Workspaces', 'Users', 'Settings', and a 'Resources' section with a dropdown. The main area is titled 'Orlando' and describes its integration with ServiceNow. It features tabs for 'Connections', 'Systems', and 'Troubleshooting', with 'Troubleshooting' selected. A modal window titled 'Aida Diagnosis' is open, showing an error message: 'The error message you're seeing indicates a script-related issue: Cannot get property 'value' on null object. This means there's likely an attempt in your script to access a property on an object that doesn't exist or hasn't been initialized....'. It includes a 'View Full Analysis' button and a 'Resolve all' button. Below the modal, a table lists errors: 'Outgoing script error' (Just now, Dev Team / DevTeam\_to\_Support Connection), 'Script execution failure' (25 minutes ago, Support / Support\_to\_CloudOps Item), and 'TrackerResetException' (1 hour ago, CloudOps / DevTeam\_to\_CloudOps System). Each row has 'Resolve' and 'More' buttons. The bottom of the table shows a partial row for 'Outgoing script error'.

**Next:** Check the current [Limitations](#).

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