Known Limitations

Last Modified on 01/15/2026 9:26 am EST

Formerly SyncRoom - now part of the Exalate Console Early Access.

As Exalate Console continues to evolve, Early Access releases come with some limitations to be aware of. These will be addressed in future updates to enhance functionality and flexibility.

Shared Access Only

You can invite users to your workspace, but all invited users have the same permissions as the workspace administrator. Individual permission settings are not currently available.

This means:

- All users can add, edit, and delete connections
- All users have full access to the connection configuration
- Role-based access control is not yet supported

Versioning Scope

At this stage, versioning applies to a predefined context, which includes:

- **Two scripts** (one outgoing and one incoming).

- **Triggers** for the specified data flow.

Automated system registration

Exalate offers streamlined automated system registration for the following platforms:

- **Azure DevOps Cloud**
- **Azure DevOps Server**
- **ServiceNow**
- **Freshdesk**
- **Freshservice**
- **Zendesk**
- **Jira Cloud** (Beta)

For these systems, you can register and connect them directly through the new Exalate console without additional setup steps.

Manual Node Import Required

The following systems require a separate Exalate app installation and manual node import process:

- **Salesforce**
- **GitHub**
- **Asana**
- **Other platforms**

To connect these systems:

1. Install the Exalate app on your platform instance.
2. Complete the node setup through the Exalate interface.
3. Import the configured node into the new Exalate Console using the "Import Node" feature.
4. Once imported, you can create and manage connections from the new Exalate Console.