

Login to New Exalate

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Before accessing New Exalate, you need to activate your account and set up secure authentication. This helps prevent unauthorized access and adds an extra layer of security.

One-time password (OTP) verification is used as part of this process. Here's how to activate your account and set it up:

Activate Your Account

When your account is created, you'll receive an email with an activation link. This link expires in **24 hours**, so be sure to follow the steps mentioned here promptly.

1. Open the email and click the **activation link**.
2. Verify your email address as prompted.
3. Set up a **One-Time Password (OTP)** authentication (see below).
4. Create a **new password** for your account.

Once these steps are completed, your account is activated, and you can log in to SyncRoom at any time.

Setting Up OTP Authentication

For security purposes, Exalate requires OTP authentication using a mobile app. To set it up:

1. Download an authentication app on your phone.
2. Scan the **QR code** displayed during setup using the app.
3. Enter the generated code to confirm the setup.

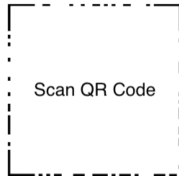
You need to set up Mobile Authenticator to activate your account.

Mobile Authenticator Setup

1. Install one of the following applications on your mobile:

- Microsoft Authenticator
- FreeOTP
- Google Authenticator

2. Open the application and scan the barcode:



[Unable to scan?](#)

3. Enter the one-time code provided by the application and click Submit to finish the setup.

Provide a Device Name to help you manage your OTP devices.

One-time code *

Device Name

☒ Sign out from other devices

Submit

Logging into New Exalate

Once your account is set up:

1. Go to the [login page](#).
2. Enter your **email and password**.
3. Open your authentication app and enter the **OTP code** when prompted.
4. Click **Sign In** to access your dashboard.

If you ever need to reset your password or OTP settings, refer to the **Account Recovery** section.

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