

How to Activate an Network License Key for Exalate Classic

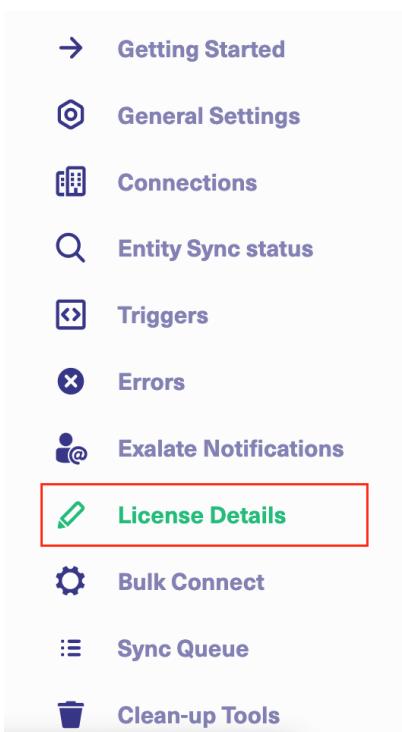
Last Modified on 02/02/2026 3:23 am EST

This article describes how to activate a network license in the Exalate Classic Console.

Submit a [request](#) to get the Exalate network license.

Before configuring the Exalate network license key, make sure that you don't have an active Atlassian Marketplace license under **Manage Add-ons - Exalate**.

1. Navigate to the **License Details** tab in the Exalate admin console



2. Click **License Key**

License Details

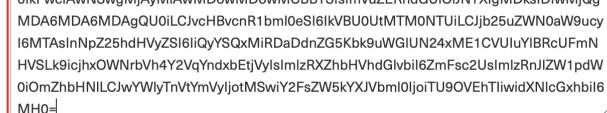
With this license you can synchronize entities using basic mode connections only.

Type	FREE PLAN
Status	ACTIVE
Used synchronizations	0 out of 1000
Next synchronizations available on	2022-12-21
License Key	

3. Paste the Exalate license key

License Details

With this license you can synchronize entities using basic mode connections only.

Type	FREE PLAN
Status	ACTIVE
Used synchronizations	0 out of 1000
Next synchronizations available on	2022-12-21
License key	
6lkFwciAwNSwgMjAyMiAwMDowMDowMCBBTSlsImVuZERhdGUIoijNYXlgMDksIDlwMjQgMDA6MDA6MDAgQU0iLCjvcHBvcnR1bmloes6lkVBuU0tMTM0NTUiLCjb25uZWNoaW9ucyI6MTAsInNpZ25hdHVyZSI6liQyYSQxMiRDaDdnZG5Kbk9uWGIUN24xME1CVUlYIBRcUFmNHVSLk9icjhxOWNrbVh4Y2VqYndxbEtjVylsImlzRXZhbHVhdGlbil6ZmFsc2UsImlzRnJlZW1pdW0iOmZhbHNlCJwYYWlyTnVtYmYjotMSwiY2FsZW5kYXJVbml0joiTU9OVEhTlwidXNlcGxhbil6MHO=	
Cancel	Update

4. Click **Update** to save the changes

Congratulations! Your Exalate license has been successfully activated. Check the information on the License Details page.

License Details

Type	NETWORK
Status	ACTIVE
Valid until	2024-03-09
Full paid synchronization usage	Usages
License key	 

Now you can manage the Exalate **License usage**.

License usages

Exalate network license allows synchronizing with up to 10 instances that don't have a license. Select which instances you would like to add to your network.

Applied 2/10	Destination Instance URL	Connection
<input checked="" type="checkbox"/>	https://4360-77-222-139-105.ngrok.io	d3v-idalkotanya_to_Svitlana Blue zendeskTanya_to_svBlue
<input type="checkbox"/>	http://localhost:2990/jira	jLocal_to_svBlue
<input checked="" type="checkbox"/>	https://7ab3-77-222-139-105.ngrok.io	SvBlue_to_GitLocal
<input type="checkbox"/>	https://cloudnode-dyyr-amew-nqfz-napl.exalate.r...	Y_to_SB

[Cancel](#) [Update usage](#)

You will have the instance license details as **unlicensed** if the Exalate usage is covered by the Exalate network license.

Exalate [Free trial](#)

Exalate for Jira Server / Data Center – synchronize your issues as you go.

It is ok to have an **unlicensed** add-on - check [here](#) for more information.

Try Exalate free for 30 days.

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 Screenshots (12)

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