How to Update a License Key in the Exalate Classic Console (Jira Connector)

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After installing Exalate for Jira Cloud, you get an evaluation license that is managed by Atlassian. After purchasing an instance or a network license, you get an Exalate license key from us, that you need to update manually. This article describes how to update the license key.

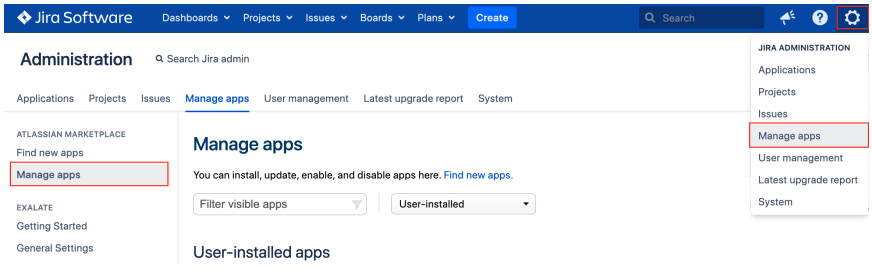
> **Note**: If you purchased Jira from the Atlassian Marketplace, Atlassian provides you the key. For more information, please see this article.

To update an Exalate license key:

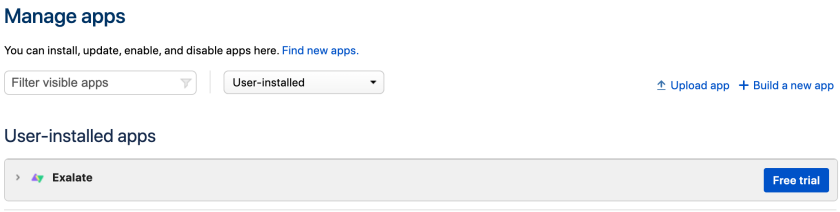
1. Unsubscribe From The Evaluation License

To unsubscribe from Exalate:

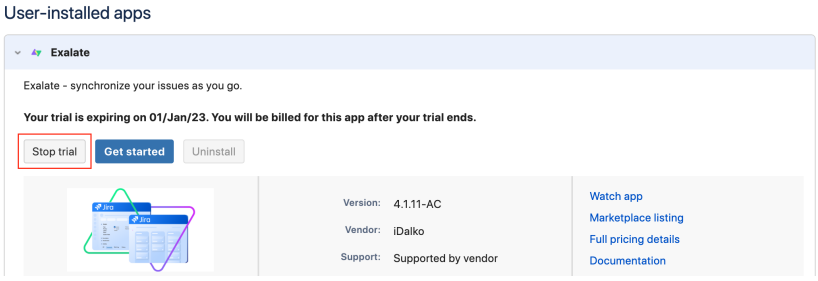
1. Navigate to **Apps** -> **Manage apps** in Jira Cloud or ⚙ **Settings** -> **Manage apps** in Jira on-premise



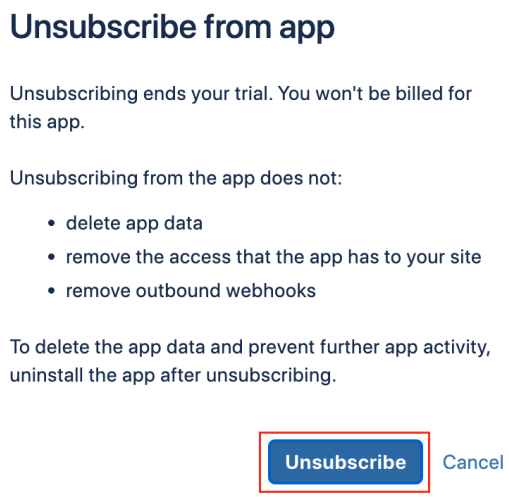
2. Select **Exalate** in the **User-installed apps** list



3. Click **Stop trial**



4. Click **Unsubscribe**

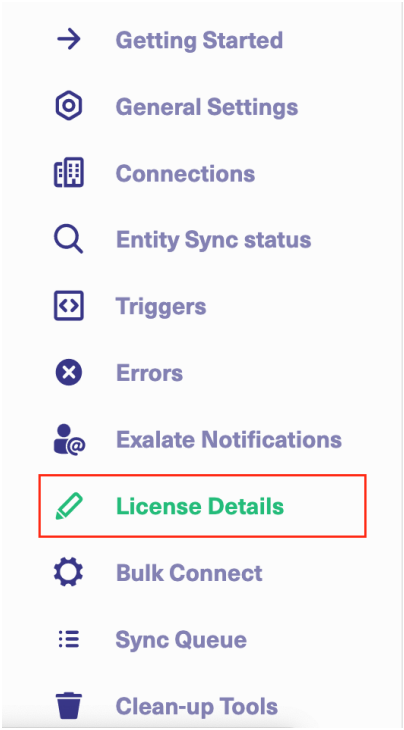


2. Update The License Key

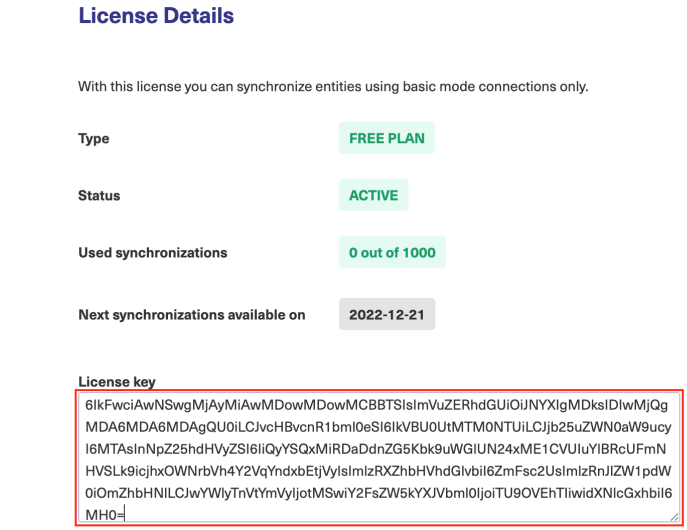
> You can edit the **License Details** menu only after unsubscribing.

To update the license key:

1. Click **License Details** in the **Exalate Menu Panel**



2. Click **License Key**
3. Paste the license key you got from us.



4. Click **Update**

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